# Springvale Branch Office Temporary Closing FAQs

**WHY IS THE SPRINGVALE BRANCH OFFICE TEMPORARILY CLOSING?**
The Springvale Branch Office is temporarily closing to allow for renovations to the branch office. These renovations will allow for alterations and additions to the Springvale Branch Office that will allow it to be more effectively used by both customers and staff.

**WHEN IS THE SPRINGVALE BRANCH OFFICE TEMPORARY CLOSURE STARTING?**
On Monday, November 23, 2026, the Bureau or Motor Vehicle's (BMV's) Springvale Branch Office will be temporarily closed, and will be unavailable to perform BMV services.

**HOW LONG WILL THE SPRINGVALE BRANCH OFFICE BE TEMPORARILY CLOSED?**
The temporary closure of the Springvale Branch Office is expected to last up to six months.

**WHERE AM I SUPPOSED TO GO IF THIS BRANCH OFFICE IS CLOSED AND I NEED BMV SERVICES?**
There are several ways to still receive the services you need while the Springvale Branch office is renovated:

- The BMV offers many of its in-person services online. If your transaction can be completed online, you will be able to skip the trip and line to get what you need. Visit the BMV's website at **maine.gov/sos/bmv**
- The nearby locations of Kennebunk and Scarborough are the best options available to receive in-person services as all employees from the Springvale Branch Office will be relocated to one of those branch offices during the temporary closure.
  - With an appointment, you can skip the line and get the help you need as quickly as possible. To book an appointment, visit **bit.ly/MaineBMVappointments**
- AAA may be able to process many of the driver's license or identification card renewal transactions that would normally be done within a BMV branch office.

**I NEED TO TAKE MY DRIVER'S TEST, DO I NEED TO WAIT FOR THIS BRANCH OFFICE TO REOPEN?**
Driver's tests will be scheduled to go to a different branch office based on their geographic location. Appointment notices sent out by the BMV will clearly indicate where your driver's test will be conducted.

**I HAVE MORE QUESTIONS, WHO SHOULD I CALL?**
Please contact the following for any more questions you may have:

- Any general questions: **207-624-9000**
- Commercial Driver License (CDL) exam questions: **207-624-9000 Ext. 52122**
- Non-CDL exam questions: **207-624-9000 Ext. 52119**

**Scan me to book an appointment at a branch office**