



MAINE WATER WELL COMMISSION
DEPARTMENT OF HEALTH & HUMAN SERVICES
286 Water Street, 3rd Floor
11 State House Station
Augusta, ME 04333-0011
Phone (207) 287-5699 Fax (207) 287-4172

MEMBERS

Edward Bowie, Chair, Master Well Driller
Alex Pugh, DWP, Hydrogeologist
Mary Szatkowski, MGS, Geologist
Frank Hegarty, Master Well Driller
Jesse Goodwin, Master Well Driller
Bradley Tirone, DOT, Hydrogeologist
Michael Otley, Public Member

Complaint Form

Log #: _____

NAME: _____

ADDRESS: _____

CITY: _____ ZIP: _____

E-MAIL: _____

TELEPHONE: (_____) - _____

DATE SERVICE PERFORMED ON: _____

SERVICE PERFORMED BY (Licensee Name): _____

COMPANY NAME: _____

Please include the following information if available:

1. Copy of contract.
2. Copy of invoice.
3. Copy of any water test results taken.
4. A description of the work performed and any other information that you feel is pertinent to the complaint.

Complaint:

Property drawing:

Once the Commission has received your written complaint, along with the supporting documentation requested above, the Commission shall initiate an investigation.

Please note the following:

- ❖ The above named licensee will be notified of the complaint.
- ❖ The complaint will be discussed at the next regularly scheduled Commission meeting.
- ❖ If required, the Commission will send out an independent inspector to perform a video inspection of the site and may take water samples.
- ❖ The independent inspector's report will be reviewed at a subsequent meeting.
- ❖ Based on information provided throughout the process, the Commission may make a final conclusion and determine corrective action, including repairs or alterations, be made.
- ❖ By state law, (144A CMR 232 Page 30, Chapter 9, Section 900.5), corrective action is required to be completed within 60 days.
- ❖ The inspector shall perform a final inspection to ensure the corrective action has been successful.
- ❖ You are encouraged to participate in the process by calling the Commission at 287-5699.