

Digital Data Logger FAQ

Prior to shipping out the new data loggers, all VFC and Adult 317 enrolled provider locations will be notified when to expect shipment and the dates for the virtual training. Each location will be assigned a month for implementing the new data logger, sites will be notified in the coming weeks of date/times. MIP will provide plenty of time for transition and technical support. **All sites are encouraged to start discussions with their IT department and introduce the device.** [Temperature Data Logger with Smart Probes - Zero Downtime](#)

FAQ:

1. What is the timeframe for the new data loggers so we can prepare for IT help?

- The first round of data loggers will ship at the start of the new year, January 2025. **All sites are encouraged to start discussions with their IT department and introduce the device.** Technical assistance will be provided by control solutions for those sites in need.
 - [Data Monitoring and Logging Software Downloads](#)
 - **VFC 800 – Wi-Fi - QuickStart Guide**
<https://acrobat.adobe.com/id/urn:aaid:sc:va6c2:9333a361-d192-4c33-8156-142ae967383a>

2. Are the probes thrown away each time calibration is due?

- The replacement probe will be ordered in advance, prior to expired calibration. The probes will be replaced with the newly calibrated probe and the old probe will be thrown out.
- Calibration for each device will be good for 3 years.

3. What if we do not have Wi-Fi/Cloud access?

- There are two options to consider without Wi-Fi:
 - Digital data loggers have the capability to upload the data to an Online Cloud account when downloading the data loggers. Sites would lose the 24/7 alerting capability, but all the data would be available for viewing once downloaded.
 - Sites without Wi-Fi have a cellular option. The digital data loggers would come with a hot spot and loggers all set up, ready to use.

4. When are the data loggers going to be sent out to provide locations?

- The projected timeline will ship out in 2 tiers starting in late December, early January. The second shipment will be in late February, early March. Each site included in each tier will be notified in advance of shipment along with training date to set up.

- The end goal is for all VFC and Adult 317 enrolled provider locations will be set up and running the new DDL's by June 30, 2024.

5. Should we order 2 loggers for each unit so that we can continue to use during the recalibration

- a. No – please only request the amount of data loggers you will need right now for your primary storage units (fridge and freezer). The calibration will be good for 3 years and a new probe will be ordered once it comes time to recalibrate to replace the expired probe.

6. Do I need to implement the CDC data loggers in addition, or can I continue to use our existing TempTrak data loggers to track the temperatures?

- Yes – all VFC and Adult 317 enrolled provider locations are required to have the new DDL's set up and running as their primary temperature monitoring device.

7. What is the cost of the replacement probes?

- \$79.00 per probe and takes about 1-2weeks to receive once ordered

8. Are we only requesting dataloggers for the fixed refrigerators and freezers or can I request dataloggers for our transport cubes

- Only request data loggers for your primary units at this time. You will use the old data loggers as your back-up/transport data logger.

9. Do we need official medical grade refrigerator/freezers or are the guidelines going to be what we currently have?

- No – you may keep the current refrigerator/freezer that is currently in use.

10. Can we use these for private vaccines?

- The new data loggers will be given to enrolled provider locations with the Maine immunization program (VFC and adult 317). The new DDL's are to be used in units storing state supplied vaccines. However, if both private and state supplied are stored in the same unit, this is ok to use. These are intended to be used for state supplied vaccines temperature monitoring.

11. Once we get these, we make a cloud account on the data logger online website?

- MIP has purchased [VFC800 Cloud Services](#) for all sites for 5 years. Each enrolled MIP provider site will have cloud access and be provided with an activation code to use online portal. This activation code will be provided once

the data loggers are shipped out, an individual email will be sent to each site with details.

12. Do we then plug this data into ImmPact as we do now, or are they somehow uploaded without intervention?

- Yes – all temperatures will still be required to be manually entered into ImmPact cold chain. The DDL's do not have the capability to record the temperatures in ImmPact. All temperatures will still be required to check each morning and written on the paper temperature log.

13. Will we still have to manually write down temps daily?

- Yes – manual temperature recordings will still be required. Federal CDC requires that temperatures must be physically checked and manually written down at the start of each day. This is to ensure oversight of the vaccines on a daily basis.

14. Is the Maine Immunization Program covering the cost for the data logger online system

- Yes – MIP will be purchasing and providing these new data loggers, this will be at no cost to the providers.
- MIP has purchased [VFC800 Cloud Services](#) for all sites for 5 years. Each enrolled MIP provider site will have cloud access and be provided with an activation code to use online portal.

15. Will we still have to manually write down temps daily?

- Yes - daily handwritten min/max recordings will still be required.

16. With the state being able to see the data on the cloud at any time, will we still have to do paper documenting the min and max temps?

- Yes - daily min/ max handwritten temps will still be a requirement.

17. Would one data logger cloud account be used for a facility w/ multiple location? Or is it one account per location?

- Each location will get their own separate account and log-in information.

18. If the Private and VFC vaccines are in the same fridge/freezers, can we use the new data loggers or do, we use the old data loggers as well?

- The new data loggers are for enrolled VFC/adult 317 provider sites only, must be used for state supplied vaccines. these data loggers are not to be used for private vaccine storage only. State supplied vaccine must be in unit

19. Will we still need to input temps prior to ordering immunizations?

- Yes - these requirements will not change

20. What is the reason for having to do the handwritten log on the min/max temp logging when we have the new data loggers?

- Federal guidelines require that the vaccines to be physically looked at and the temperature also viewed at the storage unit. This ensure oversight of the vaccines remain viable and any possible disturbance to the vaccine would be noticed during the visual check.

21. We have frequent network outages, is this going to be an issue?

- No – The data logger will save to the internal memory and will upload to the cloud once power is restored. Each device runs on a battery and will continue to record the temperatures during a power outage.

22. We are already using data logger online for both our private and ImmPact vaccines, how will this work? will we have to have two data logger online accounts?

- Any provider location that currently has a device with a paid subscription will no longer need to pay and use that device once the new data loggers are received and in place.

23. The state is covering the backup units to have on site and ready as well?

- Yes – Back up data loggers will be sent to each site one year later from receiving the primary data logger. Each enrolled VFC and Adult 317 site will receive 1 back up data logger per site.
- Please keep the old data loggers currently in place as the backup data logger and for emergency transport situations.

24. Is the software compatible with Mac?

- The initial set up will need to be completed using a PC, however, once the program is downloaded using the PC, it can be accessed using a MAC.

25. What is the most update software version?

- The latest software is VTMC 3.2.4.
 - [Data Monitoring and Logging Software Downloads](#)

26. Do the data loggers need to be charged?

- a. No – the data logger will be plugged into the wall and has a battery to run on if/when for a power outage.

27. Should we be ordering data loggers to use for travel?

- a. No – the current data loggers in use will be used as the back-up and or transport temperature monitoring device.

If your question is not addressed in the FAQ, please contact us at (207) 287-3746 or email immunizeme.dhhs@maine.gov.